



Texas Health Passport

New Features to Access and Use

FosterCareTX.com

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superior
healthplan™

New Feature Updates

Superior HealthPlan's Health Passport is a web-based, secure health information tool built using core clinical and claims information to deliver relevant healthcare information when and where it is needed for the foster children in the state of Texas.

By using Health Passport, Providers and Service Coordinators can improve care coordination, eliminate waste, and reduce errors by gaining a better understanding of a patient's medical history and health interactions as the patient progresses through the clinical process. Medical Consenters, appropriate Texas Department of Family and Protective Service (DFPS) and Texas Health and Human Services Commission (HHSC) staff, participating providers, Superior, as well as behavioral health clinical staff, have access to detailed member health information. Once securely logged into Health Passport, this information can be accessed, including the **latest features***.



ID Card Module – New module to view, save, or print a member's ID card. The ID card includes the member information, Primary Care Provider information (if applicable), and the pharmacy information.



Assessments Module – New Psychotropic Medication Utilization Review (PMUR) Tracker that will display a notification stating the member has a PMUR in progress.



Messaging - Added two subject lines called Service Coordinator (SC) and Transition Specialist (TS) to Secure Messaging. Health Passport users can use those subject lines to message a SC and/or TS regarding a member's care, an inquiry, or a question.

New Feature Updates

ID Card Module

Use this module to view, save, or print a member's ID card. The ID card includes the member information, Primary Care Provider information (if applicable), and the pharmacy information.

Health Passport: CCD Export Patients Member Search Print All

- Face Sheet
- ID Card**
- Contacts
- Allergies
- Assessments
- Growth Chart
- Immunizations
- Labs
- Medication History
- Patient History
- ADT
- Appointments

2024 ID Cards

Use this page to view or print member's ID Card(s).

Embracing Every Child **TEXAS Health** **superior healthplan.**

MEMBER ID # [REDACTED]
MEMBER NAME: [REDACTED]

PRIMARY CARE PROVIDER
NAME: T-19 NONE SELECTED
PHONE:
EFFECTIVE DATE: 12/01/2024

RXBIN: 003858
RXPCN: MA
RXGRP: 2FDA
PBM: EXPRESS SCRIPTS

Member Services | Behavioral Health Helpline | Nurse Advice Line:
1-866-912-6283
Available 24 hours a day/7 days a week
Service Coordinators: 1-866-912-6283 Visit Services: 1-866-642-8959
Dental Services: 1-888-308-4766
In case of emergency, call 911 or go to the closest emergency room. After treatment, call your PCP within 24 hours or as soon as possible.
Pharmacy Only: 1-833-750-4508
Servicios para Miembros | Servicios de Salud del Comportamiento
La línea de consejería de enfermería: 1-866-912-6283
Disponible 24 horas al día/7 días de la semana
Coordinadores de Servicios: 1-866-912-6283
Servicios de la Visita: 1-866-642-8959
Servicios Dentales: 1-888-308-4766
En caso de emergencia, llame al 911 o vaya a la sala de emergencias más cercana. Después del tratamiento, llame a su PCP dentro de 24 horas o tan pronto como sea posible.

[Save image](#) [Print](#)

Note: this ID card does not guarantee payment, or serve as a prior approval for benefits. All claims are subject to your plan benefits and medical necessity. Only members can use their temporary ID card. Letting someone else use their card is fraud, and against the law.

New Feature Updates

Assessments Module

New **Psychotropic Medication Utilization Review (PMUR) Assessment** tracker that will display a notification stating the member has a PMUR in progress.

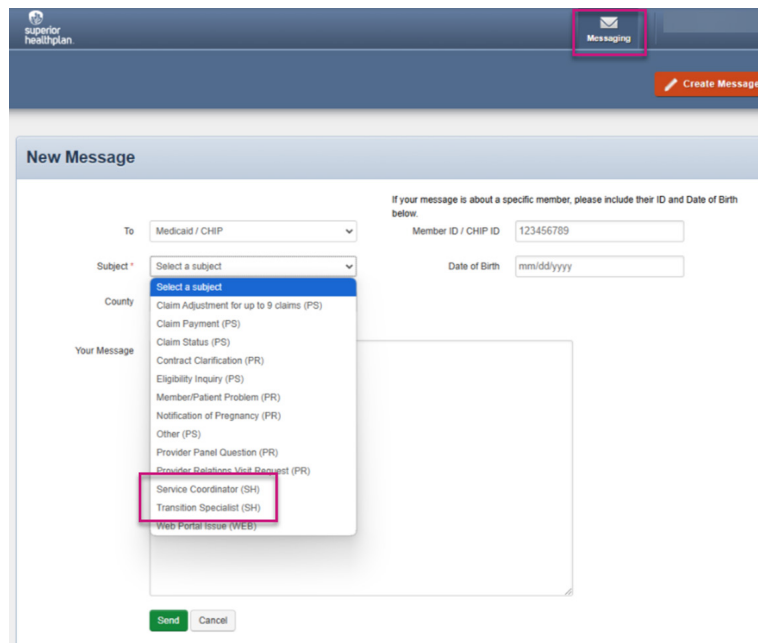
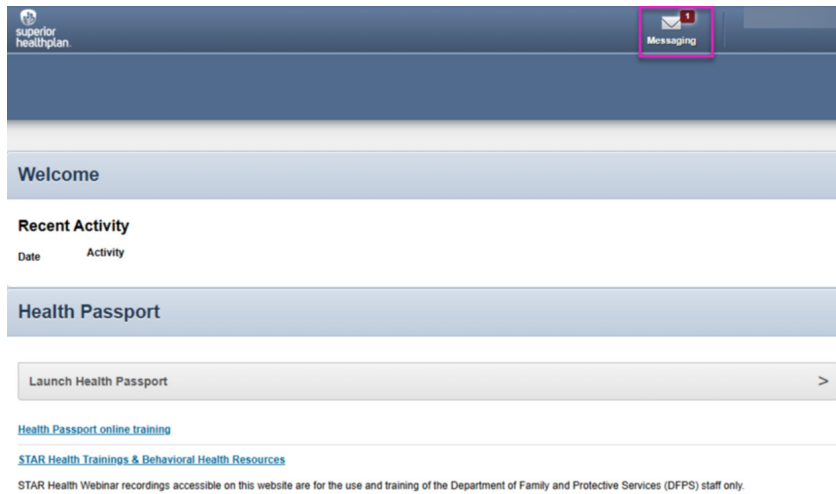
The screenshot displays the 'Assessments' module interface. On the left is a navigation sidebar with options: Health Passport, Face Sheet, Contacts, Allergies, Assessments (selected), Growth Chart, Immunizations, Labs, Medication History, Patient History, ADT, and Appointments. At the top right are buttons for 'CCD Export', 'Patients', 'Member Search', and 'Print All'. A yellow notification box at the top states: 'A Psychotropic Medication Utilization Review (PMUR) Assessment is in progress. Assessment Last Updated: {{Date}}'. Below this is the 'Assessments' section header with 'Export as CSV' and 'Print' buttons. A text block explains: 'Below are your completed assessment forms. You can search by name and sort by date range. You can also download and print the forms for your records.' A light blue box titled 'Notice of Service Coordination Refusal' shows 'Service Coordination / ISP Refused Date' as '07/21/2023'. Below are 'Start Assessment' and 'Upload Assessment' buttons. A search bar and 'Date Range: All' dropdown are present. The main content is a table of assessments:

Assessment	Source	Completed By	Reviewed On	Download
Monthly Behavioral Health Assessment	Uploaded	Jane Doe	07/21/2023	Download
Family Strengths and Needs Assessment	Online	Jane Doe	07/01/2023	Download
Family Strengths and Needs Assessment	Online	Adam Joiner	05/18/2023	Download
COVID-19 Screening Results.pdf	Uploaded	Dr. F Joshi	06/18/2022	Download
Health Care Services Plan.pdf	Uploaded	Adam Joiner	07/20/2023	Download
STAR Health Individual Service Assessment	Online	Adam Joiner	01/06/2022	Download

New Feature Updates

Messaging

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